

# **2019/2020 Election Period Booklet**

## **Medicare Advantage and Prescription Drug Plans**

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## **Enrollment Elections Timeline**

-	JAN FEB	MAR	APR	MAY	JUNE	JULY	AUG	SEPT	OCT	NOV	DEC
Annual Election Period (AEP)	During AEP,	During AEP, consumer can make a new plan choice. Any type of plan can be selected.AEP 10/15-12/07									
Open Enrollment Period (OEP)	-	OEP 1/1-3/31During OEP, MA Plan members on January 1 may have an opportunity from January 1 through March 31 to switch MA plans (with or without drug coverage) or to disenroll from an MA plan and obtain coverage through Original Medicare (with or 									
	OEP NEWLY ELIGIBLE 1/1 – 12/31 Newly eligible consumers who enroll in an MA Plan during their IEP/ICEP can use OEP Newly Eligible, but only during the first three months in which they are <u>entitled</u> to Part A and Part B.										
OEP Newly Eligible (OEP NEW)						e, but only					
	SPECIAL ELECTION PERIODS (SEP) & INSTITUTIONALIZED (OEPI) 1/1 – 12/31         Qualifying members can make changes outside of the AEP in accordance with applicable requirements. Dual-eligible or LIS-eligible consumers who are maintaining their status may have a quarterly (not monthly) opportunity to change plans within the first nine months of the calendar year. The change cannot be made during calendar quarter four.										
Special Election Period (SEP)						nthly)					
					1/1 – 1	2/31					
Newly Eligible (ICEP/IEP)	Qualifying mem the month they	turn 65 (or		ability, if <sub>l</sub>	prior to tur	ning 65). l	f a quali	fying mem	ıber dela	0	•

*NOTE: Members of MA-Only coordinated care plans (HMO, POS, PPO)* <u>*cannot also enroll in a stand-alone PDP. If they enroll in a stand-alone PDP, they will be disenrolled from their MA-Only coordinated care plan.*</u>

### **Open Enrollment Period Examples**

The following are examples of election periods related to the Medicare Advantage Open Enrollment Period (MA OEP) and Open Enrollment Period Newly Eligible (OEP NEW) to help you better understand the timeframes for these scenarios. (*For full details, refer to the Enrollment Election Period Coding — Cheat Sheet in this booklet.*)

#### **MA OEP Example**

MARIA Effective	e Date January 1 Annual	Enrollment Period (AEP) Enrolled in MA Only				
Maria enrolled in an MA Plan w	vith an effective date of January 1. In	February, she calls her agent to ask about switching to an MA-PD				
Plan. Josh determines that Max	ria is eligible to make a one-time char	nge during MA OEP because she has been in her current MA Plan				
since January 1 (or earlier). Ma	uria's effective date in her new MA-PL	D Plan would be March 1. Maria's election period is MA OEP.				
January	February	March				
Effective existing plan	Switch Request	Effective new plan MA-PD				
MA-Only	MA-PD	Election $Period = OEP$				
	In late March, Maria decides she doesn't like her new MA-PD Plan and wants to switch back to an MA-Only Plan. Maria has already used MA OEP election and will need to wait for the next AEP to make a switch in plans (unless she experiences a change prior to 10/15 that qualifies her for an SEP).					
March	April	May				
Switch Request						
	***Not eligible to	o change plan***				

#### MA OEP versus OEP NEW Examples

CONSTANTINE	Effective Date February 1	Initial Election Period (IEP)	Enrolled in MA-PD			
			and called his agent to ask about switching to			
a different MA-PD. Constantine's Part A and B effective dates are February, so he has the month of effective date (February) plus 2						
months (March and A	April) to make a change. His election	period would be OEP NEW (be	cause he's within his newly eligible effective			
months).						
February	March		April			
Part A and B Effective	Effective ne	w plan MA-PD OR	Effective new plan MA-PD			
Enrolled in MA-PD		riod = OEP NEW	Election Period = OEP NEW			
Switch Request to anot						
In March, Constantine wants to switch his plan again. He can switch only if he has an SEP.						
March	April		May			

iviai ch	1 Shu	111ay
Switch Request	***Not eligible to change plan unless has an	SEP***

GARYEffective Date September 1Initial Coverage Election Period (ICEP)Enrolled in MA OnlyGary was eligible for Part A and B in September and enrolled in an MA Plan. In October, he wants to change his MA Plan to anotherMA Plan with a November 1 effective date. Note: MA OEP would not apply because it is not January – March.						
September	October	November	rcn.			
Part A and B Effective Enrolled in MA-Only	Switch Request MA Only	Election Perio (September-	plan MA Only od = OEP NEW October-November) would not apply because it is not			
In January, Gary wants to change plans again. He can use MA OEP because he was enrolled in an MA plan on January 1 and has not yet used MA OEP for the new calendar year (Jan $1 - Mar 31$ ).						
January	February         March					
Switch Request	Effective new plan MA On Election Period = OEP	y OR Effective new Election Period	plan MA Only od = OEP			

## **OEP NEW/ICEP Delayed Part B / Employer Group Loss of Coverage**

JIM Effective	Date April 1 ICEP-delayed P	ICEP-delayed Part B Enrolled in MA-F				
Jim turned 65 in April 2018. He decided he didn't want Part B and was going to continue working another year. Jim enrolled in Part B						
effective April 1, 2019. During h	s ICEP-delayed Part B, Jim enrolled in an l	MA-PD effective	e April 1, 2019. It's now June 2019 and Jim			
wants to change plans. He can us	e OEP NEW (April-May-June).					
April 2018 May 2018 June 2018						
Delayed Part B						
April 2019	il 2019 May 2019		June 2019			
	OEP NEW can be used in April-	May-June 2019				
What is Jim's option if he enrolls	in Part B but does not enroll in an MA Plan	using ICEP-de	layed Part B effective April 1, 2019? He			
could use SEP-EGHP loss (emplo	yer group health plan) as his election perio	d. His SEP-EG.	HP is April-May-June (month of loss and 2			
months after).						
April 2019	May 2019		June 2019			
No MA Plan enrollment	Effective new MA Plan	OR	Effective new MA Plan			
	Election Period = SEP-EGHP	Ŭ <b>K</b>	Election Period = SEP-EGHP			

#### **Initial Election Period Examples**

The following are examples of election periods related to the Initial Enrollment Period (IEP) and Initial Coverage Election Period (ICEP) to help you better understand the timeframes for these scenarios. (*For full details, refer to the Enrollment Election Period Coding — Cheat Sheet in this booklet.*)

#### **IEP/ICEP Examples**

ANTONIO	Effective Date	April 1	IEP or ICEP			
Antonio is turni	ng 65 in April and dec	ides to enroll in both	n Medicare Parts A c	and B at this ti	me.	
January	February	March	April	May	June	July
From January th	rough March, Antonio	o can enroll with an	In April, Antonio			
effective date of	f April 1.		turns 65. He is			
			eligible for Part			
			A and B.			
			From April throug	h July, Antoni	o can enroll with an	effective date that is the
			first of the month f	following the	month of election.	
A	$11^{\circ}$ MA O 1 1	$\cdot \cdot $	1		A	

Antonio can enroll in an MA-Only plan any time in this 7-month time frame using the ICEP or Antonio can enroll in an MA-PD or PDP plan any time during this timeframe and use the IEP:

- If he enrolls between January 1 and March 31, his effective date will be April 1.
- If he enrolls between April 1 and July 31, his effective date will be the first day of the month following the month of election.

SALLY	Effective De	ate April 1	IEP2			
Sally was eligit	ble for Medicare Pa	rts A and B due to a d	isability at age 50. Sal	lly is turning 65 in A	April.	
January	February	March	April	May	June	July
From January t	hrough March, Sally	can enroll in or	At age 50, Sally			
change MA-PI	O or PDP plans with	an effective date of	was eligible for			
April 1.			Part A and Part B			
			due to a			
			disability. In			
			April, Sally turns			
			65.			
			From April through	h July, Sally can en	roll with an eff	ective date that is the
	first of the month following the month of election.					
Sally can enrol	ll in or change an M	A PD or PDP plan a	w time in this 7-month	timo framo usina th	IED7.	

Sally can enroll in or change an MA-PD or PDP plan any time in this 7-month time frame using the IEP2:

- If she enrolls between January 1 and March 31, her effective date will be April 1.
- If she enrolls between April 1 and July 31, her effective date will be the first day of the month following the month of election.

#### **ICEP – Part B Delayed Example**

ALICE	Effective Date April 1	Annual Enrollment Period (AEP)					
			il 1, 2018. Because she is still working and				
has health insu	has health insurance provided by her employer, she has decided not to enroll in Part B during her initial enrollment period for Part B.						
Upon retiring (	Upon retiring (leaving her employer group plan), she will have the opportunity to enroll in Part B. Alice has enrolled in Part B effective						
May 1, 2019. H	May 1, 2019. Her ICEP would be February 1 through April 30, 2019. Note: Consumers only have the 3 months prior to the Part B						
effective date to	effective date to enroll in a plan. Effective date of the plan has to match the Part B effective date.						
February March April May							
Alice can enroll between February 1 through April 30 and her effective date would be May 1.							
А	Alice can enroll in an MA/MA-PD product anytime during this 3 month timeframe using ICEP Part B delayed.						

#### **Special Election Period Examples**

Special Election Periods (SEP) allow consumers to make an enrollment change in accordance with applicable requirements anytime during the year, including during the period outside of AEP. The SEPs vary in the qualifications to use them as well as the types of elections allowed. All SEPs are determined and announced by the Centers for Medicare & Medicaid Services (CMS). Dual-eligible or LIS-eligible consumers who are maintaining their status have a quarterly (not monthly) opportunity to change plans within the first nine months of the calendar year.

#### **SEP Dual or LIS Examples**

DIANE	Effective Date April 1	SEP DSNP maintaining	Enrolled in DSNP					
Diane is enrolled	Diane is enrolled in a UnitedHealthcare DSNP plan effective January 1, 2019. In June 2019, she decides to change to a different							
UnitedHealthcare DSNP plan with no change in status or maintaining status. Diane qualifies to change her plan any time during the								
second calendar	second calendar quarter (April-May-June) as she has not changed plans in the second calendar quarter. Note: The quarter used is based							
on the month the	e application was written not on the p	lan effective date.						
April	May	June	July					
		Request switch DSNP	July 1 effective date of new					
			plan.					
•	———— Qualifying 2 <sup>nd</sup> calend	<b>→</b>						

Unless she has another SEP, Diane may again change DSNPs (only once) during quarter three using the **SEP-Dual LIS maintaining** election. When using the Dual/LIS maintaining election period, agents should call the PHD to confirm 1) the consumer has not already used the SEP-Dual/LIS maintaining election period during the calendar quarter, and 2) if the consumer has been identified as "at risk" or "potentially at risk" under the Comprehensive Addiction and Recovery Act (CARA). These consumers are referred to as in CARA status and are not eligible for the Dual/LIS maintaining election period.

**MICHELLE** SEP-Dual LIS change in status Enrolled in DSNP In January 2019, Michelle receives notification that she is losing her Medicaid status February 1. In January 2019, she decides to change to a UnitedHealthcare MA-PD plan. Michelle qualifies to change her plan (SEP-Dual LIS change in status) beginning the month of her notification or the month of change, whichever is later, and up to 2 months following (a total of 3 months). In this scenario, Michelle selected a plan in January (month of notice), so she is within her 3 month window. She could also wait until February, March or April to make a change. January February March April Effective date of new plan is Notified of a change in status (loss of Medicaid). February 1 Request switch MA-PD Qualifying change in status

LEONEnrolled February 1SEP-Dual LIS change of statusEnrolled in DSNPLeon is fully dual eligible. He attends a local meeting in January 2019 and decides he wants to change plans for February 1, 2019. He<br/>is eligible to use SEP-Dual LIS maintaining as it's the beginning of the calendar quarter. Late February, Leon learns he no longer<br/>qualifies as full dual eligible. He calls an agent and picks a new plan. Leon can use this SEP-Dual/LIS Change of Status beginning the<br/>month of his dual eligibility notification or month of change, whichever is later, and up to 2 months after (a total of 3 months; March -<br/>May). In this scenario, Leon selected a plan in February (month of notice), so he is within his 3 month window. He could also wait until<br/>March, April or May to make a change.Mathematical March<br/>A

January	February	March	April	May	
	Effective February 1 (1 <sup>st</sup>	Status changes			
	calendar quarter)	Effective March 1 new			
	_	DSNP			
✓ Qualifying change in status					

MARY	Enrolled February 1	SEP-Dual LIS change of status	Enrolled in DSNP			
Mary is <del>a</del> partially a	lual eligible and currently	on a non- SNP plan. Mary learns in June 201	9 that her status with Medicaid has changed			
and she is now <del>a</del> ful	ly dual eligible effective Ju	ne 1, 2019. Mary can use this SEP beginning	g the month of her dual eligibility notification			
or month of change,	whichever is later, and up	to 2 months after (a total of 3 months; June -	August).			
June		July	August			
Fully dual eligible st	tatus	Effective July 1 DSNP				
•	Qualifying change in status					

MATT Effective	Date June 1 SEP D	SNP LIS maintaining	Enrolled in standalone PDP			
Matt is fully dual eligible and cur	rently only has Original Medicare	and Medicaid, as well as a standald	one PDP plan. He's interested in			
more benefits and meets with a local agent in June 2019. Because Matt enrolled in June, he made a second quarter (April-May-June)						
election using SEP-Dual LIS main	ntaining. A September enrollment i	is a third calendar quarter (July-Aug	gust-September) enrollment and			
Matt would be eligible to use the	<b>SEP-Dual LIS maintaining</b> in Sep	ptember to go back to his previous p	lan.			
June	July	August	September			
Enrolled in standalone PDP	Effective July 1 DSNP		Requests return to a standalone			
			PDP plan.			
Qualifying 2 <sup>nd</sup> calendar quarter	◀───── (	Qualifying 3 <sup>rd</sup> calendar quarter chang	ge			
change						
When using the Dual/LIS maintai	ning election period, agents should	l call the PHD to confirm 1) the con	sumer has not already used the			

When using the Dual/LIS maintaining election period, agents should call the PHD to confirm 1) the consumer has not already used the SEP-Dual/LIS maintaining election period during the calendar quarter, and 2) if the consumer has been identified as "at risk" or "potentially at risk" under the Comprehensive Addiction and Recovery Act (CARA). These consumers are referred to as in CARA status and are not eligible for the Dual/LIS maintaining election period.

#### **SEP – Retro ESRD Determination Example**

STEVE	Effective Date June 1	SEP Retro ESRD	Enrolled in standalone PDP					
Steve is enrolled	Steve is enrolled in a UnitedHealthcare Commercial plan effective April 1, 2013. Steve develops ESRD while enrolled in his current plan.							
On June 1, 2019	On June 1, 2019, CMS determines that Steve was entitled to Medicare Parts A & B effective November 1, 2018. Election Period begins							
the month Steve	the month Steve receives notice of the entitlement and ends two months later. Steve can enroll with an effective date that is the first of the							
month following	month following the month of election. Steve can enroll in an MA/MA-PD product any time during this 3 month time frame using the							
SEP- Retro ESI	SEP- Retro ESRD determination.							
June July August								
Entitlement to P	arts A and B approved							

Entitlement to Parts A and B approved	
MA/MA-PD Election Pe	eriod

#### **SEP** – Loss of EGHP (Employer Group Health Plan) and ICEP (Initial Coverage Election Period) -Part B Delayed

MANNY	Effe	ective Date Ju	ne l	SEP-Lo	ss of EGHP		Enro	olled in standa	lone PDP	
	In June, Manny, who is 72 years old, notifies his employer that he will retire in January. Manny will sign up for Part B three months									
	prior to his retirement and his employer informs him that they allow enrollment changes. In January, Manny is dissatisfied with his plan choice. Manny decided to submit a new application using <b>SEP-Loss of EGHP</b> .									
-										
June	July	August	September	October	November	December	January	February	March	
Retirement				Can e	nroll in MA/M	IA-PD	Retired			
notification				ICE	P – Part B dela	ayed	Part B			
							effective			
							New applic	cation SEP-Lo	ss of EGHP	
							• Enro	ll January, eff	ective	
							Febru	uary, March o	r April 1	
							• Enrol	ll February, ef	fective	
							Marc	h or April 1		
							• Enrol	ll March, effe	ctive April 1	

#### **SEP – Loss of EGHP**

HENRY	SEP – L	Loss of EGHP				
Ienry receives notification from his employer in June that he will be losing his employer group coverage in July and the Group allows						
enrollment changes.						
June	July	August	September			
•	Notification/ Can en	nroll in MA/MA-PD				
	Enroll July, effective	y, August or September 1 August or September 1 ective September 1				

#### **SEP – Change of Residence**

CHARLES	SEP – Change of Residence						
In May, Charles notifies U	In May, Charles notifies UnitedHealthcare that he is moving to a new address June 18. His election period will begin in May.						
May	June July August September						
Notification of move	Move	Move Choice of July 1, August 1 or September 1 effective date					
If Charles hadn't notified UnitedHealthcare until June (the month of his move), his effective date choices would be the same as above:							
May	June	July	August	September			
	Notification and move	Choice of July	1, August 1 or September 1	effective date			
If Charles hadn't notified	If Charles hadn't notified UnitedHealthcare until July (after his move), his effective date choices would be:						
June July August September October							
Move	Notification         Choice of August 1, September 1 or October 1 effective date						

#### **SEP – 5-Star SEP and Corresponding PDP 5-Star SEP**

CMS has established a SEP that enables consumers to enroll in a 5-Star plan anytime during the year. For details on this SEP, see page 22. For more information on UnitedHealthcare 5-Star plans in 2020, please refer to UnitedHealthcare sales communications regarding eligible plans. A second SEP occurs when a member enrolls in <u>another carrier's MA-Only 5-Star PFFS or 5-Star cost plan</u>. In this case, there is a coordinating Part D SEP that allows enrollment into a PDP, even if the PDP is not a 5-Star plan (includes all UnitedHealthcare PDP plans). See page 31 for details.

#### **5-Star SEP Example**

Barbara resides in a county where a 5-Star Medicare Advantage plan from UnitedHealthcare is available for the 2020 plan year. If Barbara wants to enroll in this 5-Star plan, she can submit an application for the plan using 5-Star SEP anytime from December 8, 2019, through November 30, 2020, for the next available effective date for the 2020 plan year.

#### **Corresponding PDP 5-Star SEP Example**

JOHN	Effective Date April 1	SEP	Enrolled in PFFS					
In April, John enrolls in	n April, John enrolls in another carrier's MA-Only 5-Star PFFS Plan but quickly decides he wants to enroll in a UnitedHealthcare							
PDP. John has April, I	PDP. John has April, May and June to pick a corresponding PDP (does not have to be a 5-star PDP) using SEP. The last possible							
effective date John can	effective date John can have is July 1.							
April	May		June					
Effective existing plan								
MA-Only 5-Star PFFS Pl	an							
Switch Request to standa	lone PDP							
		Enroll April, effective	May 1					
•		Enroll May, effective J	June 1					
		Enroll June, effective .	July 1					

#### **CMS-Granted SEPs (including the SEP for a Plan with less than 3 Stars)**

Medicare sometimes allows consumers in special situations a one-time opportunity to change plans. If a consumer receives a notice from CMS detailing this opportunity, the consumer has a one-time special election to change plans. For example, if a consumer's current plan has less than 3 stars for three consecutive years, CMS is offering a one-time SEP to make a new plan selection into a 3 star or greater plan. These elections cannot be made by the plan or submitted directly through an agent. Please direct consumers to 1-800-MEDICARE to discuss their options.

#### **Election Period Coding – "Cheat Sheet"** Application Coding

For all Enrollment Applications, an appropriate and applicable election period must be selected. If an election period is missing or incorrect, this can cause delays or denials of enrollment. *For a more detailed description, please review the "Enrollment Period Details" charts that begin on page 14.* 

	Election Period Coding – Cheat Sheet						
Identifier	Election Period	MA Election Period Codes	PDP Election Period Codes				
I am new to Medicare	Newly Eligible (IEP/ICEP) - MA/MA-PD Newly Eligible (IEP) - PDP	<ul><li>ICEP (MA-Only)</li><li>IEP (MA-PD)</li></ul>	• IEP				
I was eligible for Medicare previously but have recently turned 65	Age-In (Eligible Prior to Age 65)	• IEP2 (MA-PD)	• IEP2				
I was eligible for Medicare; however, I delayed my enrollment in Part B due to having other creditable coverage	Enrolling into Part B After Delaying Enrollment	<ul> <li>ICEP (delayed Part B enrollment) (MA/MA-PD)</li> <li>OEP NEW (MA/MA-PD)</li> </ul>	<ul> <li>N/A for prescription drug plans</li> </ul>				
I am eligible to enroll in Part B during the General Enrollment Period	Enrolled into Part B during the Part B General Enrollment Period (GEP)	<ul> <li>N/A for MA Plans but there may be other options</li> </ul>	<ul> <li>SEP-GEP Part B</li> </ul>				
I would like to enroll during the Annual Enrollment Period	MA/MA-PD/PDP Eligible (Annual Election Period, AEP, 10/15–12/07)	• AEP ( MA/MA-PD)	• AEP				
I am enrolled in an MA Only, MA-PD, or SNP plan January 1 and changing to an MA Only, MA-PD, or SNP plan	Medicare Advantage Open enrollment Election runs January 1–March 31	• OEP ( MA/MA-PD)	<ul> <li>MA election only</li> </ul>				
I am newly eligible for Parts A and B, enrolled in an MA Only, MA-PD, or SNP plan and changing to an MA Only, MA-PD, or SNP plan	Open enrollment newly eligible	• OEP NEW (MA/MA-PD)	<ul> <li>MA election only</li> </ul>				
I am disenrolling from MA Only, MA-PD, or SNP plan during OEP and am enrolling into a PDP plan with no break in coverage	Disenrolling from MA into stand-alone PDP during OEP	<ul> <li>N/A for MA Plans</li> </ul>	• SEP-OEP				
I have both Medicare and Medicaid or my state helps pay for my Medicare premiums or I get extra help paying for my prescription drug coverage	Dual LIS (Maintaining Dual or LIS status)	• SEP – Dual LIS (Maintaining) (MA-PD)	<ul> <li>SEP – Dual LIS (Maintaining) (PDP)</li> </ul>				
I have had a change in my Medicare/Medicaid or LIS status (gain, lost, changed level)	Dual LIS (change in status)	<ul> <li>SEP – Dual/LIS (change in status)</li> </ul>	<ul> <li>SEP – Dual/LIS (change in status)</li> </ul>				
I am moving into, live in, or recently moved out of a Long-Term Care Facility (e.g., a nursing home or long term care facility)	Institutionalized	• OEPI (MA/MA-PD)	<ul> <li>SEP – Institutional</li> </ul>				

	Election Period Cod	ling – Cheat Sheet	
Identifier	Election Period	MA Election Period Codes	PDP Election Period Codes
I recently moved outside of the service area for my current plan or I recently moved and this plan is a new option for me.	Change in Residence	<ul> <li>SEP - Change in Residence (MA/MA-PD)</li> </ul>	<ul> <li>SEP - Change in Residence</li> </ul>
I recently involuntarily lost my creditable prescription drug coverage (coverage as good as Medicare's) Involuntary Loss of Creditable Coverage		• SEP - Invol. Loss of Creditable Cvg (MA-PD)	SEP - Invol. Loss of Creditable Cvg
I am leaving employer or union coverage	Loss of Employer Group Coverage (Group Retiree, COBRA, & Commercial Coverage)	• SEP - Loss of EGHP Coverage (MA-PD)	SEP - Loss of EGHP Coverage
I am gaining employer or union coverage	Gain Employer Group Coverage	• SEP – Gain of EGHP Coverage (MA/MA-PD)	• SEP – Gain of EGHP Coverage
My plan is no longer offered for my area	Non-Renewing	SEP - Contract Non-Renewal     (MA/MA-PD)	SEP - Contract Non-Renewal
My plan is not renewing the cost plan for my area	Non-Renewing Cost Plan	• SEP – Cost (MA/MA-PD)	• SEP – Cost
My plan is ending its contract with Medicare, or Medicare is ending its contract with my plan	Termination of Plan Contract	SEP - Contract Termination     (MA/MA-PD)	SEP - Contract Termination
My Medicare eligibility was approved with a retroactive start date	Retro Medicare Determination	<ul> <li>SEP- Retro Medicare Determination (MA-Only)</li> <li>IEP (MA-PD)</li> </ul>	• IEP
I have ESRD and my Medicare eligibility was approved with a retroactive start date.	Retro ESRD Determination	SEP - Retro ESRD Determination (MA/MA-PD)	N/A for prescription drug plans
I belong to a pharmacy assistance program provided by my state	SPAP Members	• SEP - SPAP Enrollee (MA-PD)	SEP - SPAP Enrollee
I recently lost my pharmacy assistance program provided by my state	SPAP Loss of Eligibility	SEP - SPAP Enrollee     (MA-PD)	SEP - SPAP Enrollee
I have a Chronic Condition and I'm not enrolled in a Chronic SNP for that condition.	Chronic Condition	SEP - Special Need/Chronic     (MA-PD)	N/A for prescription drug plans
I was enrolled in a Chronic Plan but I no longer qualify to be in that plan (or couldn't verify Chronic condition)	Chronic SNP Non-Eligibility	SEP - Loss of SNP status     (PFFS MA-Only/MA-PD)	SEP - Loss of SNP status
I recently left a PACE program	PACE	SEP - PACE Switcher (MA/MA-PD)	SEP - PACE Switcher
I disenrolled from a cost plan and the optional supplemental Part D benefit	Consumers disenrolling from a cost plan and the cost plan's optional supplemental Part D benefit	N/A for MA Plans	SEP - Leaving Optional Part D Cost
I have lost my Part B coverage	Loss of Part B	N/A for MA Plans	SEP - Lost MA-PD and Part B
I enrolled in an MA/MA-PD plan upon turning 65. I want to leave that plan and go back to Original Medicare.	First Time MA Member (Age-In)	N/A for MA Plans	• SEP - SEP 65

	Election Period Coding – Cheat Sheet						
Identifier	Election Period	MA Election Period Codes	PDP Election Period Codes				
I dropped my Medigap coverage to enroll in an MA/MA-PD plan for the first time. I am in my "trial period" and I want to go back to Original Medicare.	Consumers in an MA-PD who drop Medigap and are in Trial period	<ul> <li>N/A for MA Plans</li> </ul>	<ul> <li>SEP-Indiv drop Medigap-Trial period</li> </ul>				
I am currently eligible for other Creditable Coverage	Eligible for Other Creditable Coverage	• SEP - Elgbl for Other Creditable Cvg (MA-Only)	• N/A - disenrollment election only				
I am enrolled in another carrier's 5-Star PFFS or Cost Plan and I would like to enroll in a PDP plan.	Enroll in any PDP with the 5-Star SEP	<ul> <li>N/A for UnitedHealthcare MA plans</li> </ul>	• SEP - Corresponding PDP 5 Star				
I would like to enroll in a qualifying UnitedHealthcare 5-Star Medicare Advantage plan.	Enroll in a qualifying UnitedHealthcare 5- Star Medicare Advantage plan.	<ul> <li>SEP - 5 Star (UnitedHealthcare does not currently have any 5 Star Plans)</li> </ul>	<ul> <li>N/A for PDP plans</li> </ul>				
I was enrolled into a plan by CMS or my state	CMS or state auto-enrollment	<ul> <li>SEP CMS/State assignment</li> </ul>	SEP CMS/State assignment				
I could not enroll at the proper time due to a FEMA-declared weather related emergency or a major disaster	FEMA declared weather related emergency	SEP Weather related emergency	SEP Weather related emergency				
I have requested materials in accessible formats in order to make enrollment decisions but have not enrolled yet	Accessible materials not received within an available election period	<ul> <li>SEP Materials</li> </ul>	<ul> <li>SEP Materials</li> </ul>				

Population	Qualification	Qualification Items you can check Do not submit copies w/ application	Time Frame	Effective Date	# Elections Allowed	Application Coding If SEP, please include reason
Consumers Newly	Entitled to Medicare or Medica					
Newly Eligible (IEP/ICEP)	Entitled to and has BOTH Part A and B for the first time*	<ul> <li>The consumer is not required to submit proof of entitlement. The plan is required to verify Medicare entitlement.</li> <li>Medicare Entitlement Letter</li> <li>Copy of Medicare ID Card or SSA Award Letter</li> </ul>	<ul> <li>7 month Election Period Begins 3 months before month of entitlement</li> <li>Includes the birthday month</li> <li>Ends last day of 3<sup>rd</sup> month after month of the earlier effective date of Part A/B entitlement (usually 65<sup>th</sup> birthday).</li> <li>NOTE:</li> <li>The end of the ICEP is generally the end of the consumer's initial enrollment period for enrolling into Part B.</li> <li>The 7-month period is usually centered on the earlier of the Part A date or Part B date.</li> </ul>	<ul> <li>Enrollment request made prior to month of eligibility, effective date is first day of the month of eligibility.</li> <li>Enrollment request made during or after first month of eligibility, effective date is first day of the month following the month of election.</li> <li>Generally, a consumer with a birth date of the 1<sup>st</sup> of the month will have an effective date that may be the first day of the previous month. Be sure to check the Medicare card or entitlement letter for eligibility date(s).</li> </ul>	1 Election* *Enroll into MA-Only or MA-PD	Code: ICEP ( <i>if MA-Only election</i> ) Code: IEP ( <i>if MA-PD election</i> )
Age-In (Eligible Prior to Age 65)	<ul> <li>Turning 65 -AND-</li> <li>Was eligible for Medicare prior to age 65</li> </ul>	<ul> <li>The consumer is not required to submit proof of entitlement. The plan is required to verify Medicare entitlement.</li> <li>Copy of Medicare ID Card or SSA Award Letter*</li> </ul>	7 month Election Period Begins 3 months before month of entitlement Includes the birthday month Ends last day of 3 <sup>rd</sup> month after month of the earlier effective date of Part A/B entitlement (usually 65 <sup>th</sup> birthday).	<ul> <li>Enrollment request made prior to month of birthday, effective date is first day of the month of birthday.</li> <li>Enrollment request made during or after first month of birthday, effective date is first day of the month following the month of election.</li> <li>Generally, a consumer with a birth date of the 1<sup>st</sup> of the month will have an effective date that may be the first day of the previous month. Be sure to check the Medicare card or entitlement letter for eligibility date(s).</li> </ul>	1 Election* *Enroll into or change MA-PD plan	Code: IEP2

	Elec	tion Period Detai	ls – Medicare Advar	ntage (MA/MA-PD) H	Plans	
Population	Qualification	Qualification Items <u>you can check</u> Do not submit copies w/ application	Time Frame	Effective Date	# Elections Allowed	Application Coding If SEP, please include reason
Enrolling into Part B After Delaying Enrollment	<ul> <li>Entitled to Part A</li> <li>Newly enrolled in Part B after delaying enrollment 3 months or more after month of entitlement, thereby delaying enrollment into an MA- Only or MA-PD plan.</li> </ul>	The consumer is not required to submit proof of entitlement. The plan is required to verify Medicare entitlement. • Medicare entitlement letter* • Copy of Medicare ID Card or SSA Award Letter	<ul> <li>Begins 3 months before Part B effective date</li> <li>Ends last day of the month before Part B effective date</li> </ul>	Must be equal to Part B effective date. <i>Note:</i> Application must be received prior to Part B effective date.	1 Election* *Enroll into MA-Only or MA-PD	Code: ICEP (due to delayed Part B enrollment)
Enrolled into Part B during the Part B General Enrollment Period (GEP)			r Medicare Advantage. However	, the consumer may qualify for oth	er election period options.	
<b>Annual Election Pe</b>		I				1
Annual Election Period	All Medicare consumers	Complete Enrollment Application Taken 10/15 or Later	Begins 10/15 Ends 12/07	<ul> <li>December 31 disenrollment effective date -OR-</li> <li>January 1 enrollment effective date</li> </ul>	1 Election* *Enroll into MA-Only, MA-PD, or Disenroll into Original Medicare Note: last election made, determined by the application date, will be the election that takes effect.	Code: AEP
Medicare Advantag	ge Open Enrollment Period (M Individual must be enrolled	• Confirm current plan	Begins 1/1	Effective date will be the 1st	1 Election per year	Code: OEP
Period	in an MA Only, MA-PD, or SNP plan on January 1 and enrolling into a MA Only, MA-PD, or SNP plan <del>on</del> to use Election Period (can also use to enroll in standalone PDP and disenroll from MA)	<ul> <li>Communication plan type is MA Only, MA- PD, or SNP plan and enrolling into MA only, MA-PD, or SNP plan</li> <li>*Confirm individual was enrolled in their current MA Only, MA-PD, or SNP plan on January 1</li> </ul>	Ends 3/31	day of the month following receipt of election	T Election per year	

Population	Qualification	Qualification Items	Time Frame	Effective Date	# Elections Allowed	Application Coding
ropulation	Quanication	you can check Do not submit copies w/ application			# Elections Allowed	<i>If SEP, please</i> <i>include reason</i>
Newly eligible for Part A and B	Individual must be enrolled in an MA Only, MA-PD, or SNP plan and enrolling into a MA Only, MA-PD, or SNP plan to use Election Period	<ul> <li>Confirm current plan type is MA Only, MA- PD, or SNP plan and enrolling into MA only, MA-PD, or SNP plan</li> <li>*Confirm individual is newly eligible for Parts A and Part B</li> <li>*Confirm application is being completed within the first 3 months of their Part A and Part B eligibility start date</li> </ul>	Begins the first month of Part A and B eligibility dates Ends the last day of the 3rd month of their Part A and B eligibility start dates	Effective date will be the 1st day of the month following receipt of election	1 Election	Code: OEP NEW
Low Income Consu	mers	Start date				
Dual and LIS Eligible (maintaining)	Medicaid and/or LIS Eligible Note: Individuals who are notified that they have been determined to be "at risk" or "potentially at risk" for misuse or abuse of a frequently abused drug will not be able be eligible for the SEP	<ul> <li>Confirm SEP has not been used during calendar quarter</li> <li>Contact the PHD to confirm eligibility.</li> </ul>	One Election per calendar quarter for the first 9 months of the year Q1 - Jan - March Q2 - April - June Q3 - July - September Not available for use Q4 (October - December)	Effective date will be the 1st day of the month following receipt of election	1 Election per quarter (first 3 quarters of the year – January 1 – September 30)	Code: SEP Reason: Dual LIS maintaining
Loss, Gain, or Change in Dual/LIS Status	<ul> <li>Became eligible for any type of dual or LIS assistance</li> <li>Losing/Lost eligibility of any type of assistance</li> <li>Have a change in the level of assistance received</li> </ul>	<ul> <li>Member attestation</li> <li>Redetermination Letter</li> <li>SSA or Medicaid Award Letter (<i>if letter</i> shows the actual levels)</li> <li>Termination Notice</li> <li>State Notice regarding loss of dual eligible status</li> </ul>	SEP allows an opportunity to make an election within 3 months of any gain, loss or change in Dual/LIS level or notification of such a change, whichever is later.	Effective date will be the 1st day of the month following receipt of election	1 Election	Code: SEP Reason: Change in Dual/LIS Status

Population	Qualification	Qualification Items <u>you can check</u> Do not submit copies w/ application	Time Frame	Effective Date	# Elections Allowed	Application Coding If SEP, please include reason
Institutionalized C		Γ			1	I
Institutionalized	Moves into, resides in, or moves out of a Skilled Nursing Facility (SNF), nursing facility (NF), intermediate care facility for the mentally disabled, psychiatric hospital, rehabilitation hospital, Long Term Care (LTC) hospital, or swing-bed hospital with an expecting stay of at least 90 days.	<ul> <li>Member Attestation</li> <li>Facility Address &amp; Contact Information*</li> </ul>	Moves in or Resides in: Begins first day institutionalized Ends 2 months after discharge Moves out: Begins first day discharged Ends 2 months later	First day of the month following receipt of election.	Continuous* *Enroll into MA-Only, MA-PD, or Disenroll into Original Medicare	Code: OEPI
<b>Consumers Who M</b>						
Change in Residence	<ul> <li>Permanently moved inside plan's service area with new plan options available</li> <li>Permanently moved outside plan's service area</li> <li>Incarcerated individuals who have now been released</li> </ul>	<ul> <li>Member Attestation</li> <li>New Address on Enrollment Form</li> </ul>	Notified Before MoveBegins month beforepermanent moveEnds 2 months after themoveNotified After MoveBegins month consumernotified current plan of themove or the month themember was termed by theplan due to residing outsideof the service area ( <i>This only applies if the member moved</i> .Election not available ifmember failed to respond toOut of Area letters.)Ends 2 months afternotification of Plan term	First day of the month up to 3 months after receipt of election <b>but not</b> earlier than the day of move.	1 Election* *Enroll into MA-Only or MA-PD	Code: SEP Reason: Change in Residence NOTE: Please ensur- new address is entered on the application
Loss of Coverage	<ul> <li>Involuntarily lost</li> </ul>	Mambar Attactation	<b>Boging</b> aither month of notice	First day of the month	1 Election*	Code: SED
Creditable Coverage	<ul> <li>Involuntarily lost creditable coverage</li> <li>Coverage deemed no longer creditable</li> <li>NOTE: Does NOT include loss of coverage due to nonpayment of premium</li> </ul>	<ul> <li>Member Attestation</li> <li>Letter <i>stating loss of creditable coverage</i></li> </ul>	<b>Begins</b> either month of notice or month the loss or reduction of coverage occurs, whichever is later <b>Ends</b> 2 months later	First day of the month following receipt of election or if consumer requests, up to 2 months from the end of the SEP.	1 Election* *Enroll into MA-PD (Enrollment into MA- Only not allowed)	Code: SEP Reason: Invol. Loss of Creditable Cvg

Population	Qualification	Qualification Items <u>you can check</u> Do not submit copies w/ application	Time Frame	Effective Date	# Elections Allowed	Application Coding If SEP, please include reason
Change in Employ	er Group Health Plan	· •	•	·	•	
Loss of Employer Group Coverage (Group Retiree, COBRA, & Commercial Coverage)	Voluntary/involuntary termination of group coverage	<ul> <li>Member Attestation</li> <li>Term Letter from group or COBRA</li> <li>Copy of email from group attesting to disenrollment</li> </ul>	Begins month group allows for disenrollment or date COBRA ends Ends 2 months after group coverage ends* *Must be enrolled in Part B to elect MA/MA-PD plan	Can choose an effective date up to 3 months in advance after receipt of election <b>but</b> <b>not</b> earlier than the first of the month following month in which the request is made.	1 Election* *Enroll into MA-Only, MA-PD, or Disenroll into Original Medicare	Code: SEP Reason: Loss of EGHP Coverage
Gain Employer Group Coverage	Gain or enroll into employer group coverage	<ul> <li>Member Attestation</li> <li>Group Letter describing coverage options</li> </ul>	<b>Begins</b> month plan is open for enrollment (or as group allows) <b>Ends</b> 2 months after plan coverage takes effect	Employer Groups can choose an effective date up to 3 months in advance after receipt of election <b>but not</b> earlier than the first of the month following month in which the request is made.	1 Election* *Enroll into MA-Only, MA-PD, or Disenroll into Original Medicare	Code: SEP Reason: Gain of EGHP Coverage
Termination/Non-I						
Non-Renewing	Plan no longer offered in area	<ul> <li>Member Attestation</li> <li>Copy of Non-Renewal Notice</li> </ul>	BeginsDec 8 of that yearEndsLast day ofFebruary of the following year	<ul> <li>Enrollment request in December will have a January 1 effective date</li> <li>Enrollment request in January will have a February 1 effective date</li> <li>Enrollment request in February will have a March 1 effective date</li> </ul>	1 Election* *Enroll into MA-Only or MA-PD	Code: SEP Reason: Contract Non- Renewal
Non-Renewing Cost Plan	Cost Plan no longer offered in area	<ul> <li>Member Attestation</li> <li>Copy of Non-Renewal Notice</li> </ul>	BeginsDec 8 of that yearEndsLast day ofFebruary of the following year	<ul> <li>Enrollment request in December will have a January 1 effective date</li> <li>Enrollment request in January will have a February 1 effective date</li> <li>Enrollment request in February will have a March 1 effective date</li> </ul>	1 Election* *Enroll into MA-Only or MA-PD	Code: SEP Reason: Cost

	Elec	tion Period Detai	ls – Medicare Advan	tage (MA/MA-PD) P	lans	
Population	Qualification	Qualification Items <u>you can check</u> Do not submit copies w/ application	Time Frame	Effective Date	# Elections Allowed	<b>Application Coding</b> <i>If SEP, please</i> <i>include reason</i>
Termination of Plan Contract	Contract terminated with/without mutual consent of Medicare	<ul> <li>Member Attestation</li> <li>Copy of Termination Notice</li> </ul>	With mutual consentBegins 2 months beforeproposed termination dateEnds 1 month after effectivedate of terminationWithout mutual consentBegins 1 month beforetermination is effectiveEnds 2 months after effectivedate of termination	With Mutual ConsentFirst day of the month afternotice received or up to 2months after the effective dateof termination but not earlierthan receipt of election.Without Mutual ConsentFirst day of the month afternotice received up to 3 monthsafter month of termination butnot earlier than receipt ofelection.	1 Election* *Enroll into MA-Only, MA-PD, or Disenroll into Original Medicare	Code: SEP Reason: Contract Termination
Other						
Retro Medicare Determination	Medicare entitlement verification is made retroactively.	<ul> <li>Member Attestation</li> <li>Medicare Entitlement Letter</li> </ul>	<b>Begins</b> month notice of entitlement is received <b>Ends</b> 2 months after month notice is received	First of the month following receipt of the election	1 Election* *Enroll into MA-Only or MA-PD	Code: SEP Reason: Retro Medicare Determination ( <i>if MA-Only election</i> ) Code: IEP ( <i>if MA-PD election</i> )
Retro ESRD Determination	ESRD status was determined after consumer's ICEP passed. May elect MA if: Were in a health plan offered under the same MA contract # the month before Part A/B entitlement, -AND- Developed ESRD while a member of that health plan, -AND- Still enrolled in that health plan -OR- Had untimely entitlement determination due to an administrative delay	<ul> <li>Member Attestation (<i>if current member</i>)</li> <li>Physician Statement/Letter</li> </ul>	Begins month received notice of Medicare entitlement Ends 2 months after the month notice is received	First day of the month following receipt of election.	1 Election* *Enroll into MA-Only or MA-PD NOTE: In cases of retro ESRD determination, a consumer is retroactively determined to be eligible for Medicare. The consumer may choose to enroll into a PDP, which would fall under the SEP described above.	Code: SEP Reason: Retro ESRD Determination ESRD

Population	Qualification	Qualification Items <u>vou can check</u> <i>Do not submit copies</i> <i>w/ application</i>	Time Frame	Effective Date	# Elections Allowed	Application Coding If SEP, please include reason
SPAP Members	Individuals who belong to a qualified SPAP	<ul> <li>Member Attestation</li> <li>State Facilitation Letter (from State)</li> </ul>	One election per calendar year for SPAP members	First day of the month following receipt of election.	1 Election* *Enroll into MA-PD (Enrollment into MA- Only not allowed) *One election is allowed each subsequent calendar year for consumers who remain SPAP members.	Code: SEP Reason: SPAP Enrollee
SPAP Loss of Eligibility	Members of qualified SPAPs who lose SPAP eligibility	<ul> <li>Member Attestation</li> <li>Letter attesting to loss of SPAP eligibility (from State)</li> </ul>	<b>Begins</b> month the loss of eligibility notification is received <b>Ends</b> 2nd month after month notice is received	First day of the month following receipt of election.	1 Election* *Enroll into MA-PD (Enrollment into MA- Only not allowed, and disenrollment from Part D not allowed)	Code: SEP Reason: SPAP Enrollee
Chronic Condition	<ul> <li>Consumer has a severe or disabling chronic condition(s) that an appropriate UnitedHealthcare SNP is designed to serve AND –</li> <li>Consumer is not currently enrolled in a chronic SNP serving that condition.</li> </ul>	<ul> <li>Form –         <ul> <li>"Authorization for Use or Disclosure of Health Information" (authorization from UnitedHealthcare allowing contact with physician)</li> </ul> </li> <li>Letter attesting to severe or disabling condition from provider (to expedite the process)</li> </ul>	<b>Begins</b> upon qualification of disabling condition <b>Ends</b> when enrolled in SNP	First day of the month following receipt of election.	1 Election* *Only to be used for enrolling into a chronic SNP serving consumer's condition; cannot use this SEP to enroll into any other plan.	Code: SEP Reason: Special Need/ Chronic
Special Needs Status Change for Members of SNP	Disenrolled from SNP due to loss of special needs status	<ul> <li>Member Attestation</li> <li>Letter attesting to loss of special needs status (from State)</li> </ul>	<b>Begins</b> month of effective date of disenrollment <b>Ends</b> 3 month after the date of involuntary disenrollment.	First day of the month following receipt of election.	1 Election* *Enroll into MA-Only or MA-PD	Code: SEP Reason: Loss of SNP Status
Chronic SNP Non- Eligibility	Consumer enrolled in a chronic SNP who is not verified for enrollment and is disenrolled two months after the effective date	<ul> <li>Member Attestation</li> <li>Letter attesting to non-eligibility for chronic SNP (from carrier)</li> </ul>	<b>Begins</b> upon notification of non-eligibility <b>Ends</b> 2 months after month notice is received	First day of the month following receipt of election	1 Election* *Enroll into MA-PD or PFFS (MA-Only) if accompanied by a PDP enrollment. Consumer cannot drop Part D.	Code: SEP Reason: Loss of SNP Status

	Elec	tion Period Detai	ls – Medicare Advan	tage (MA/MA-PD) F	lans		
Population	Qualification	Qualification Items <u>you can check</u> Do not submit copies w/ application	Time Frame	Effective Date	# Elections Allowed	Application Coding If SEP, please include reason	
PACE	Consumer enrolling or disenrolling from PACE	<ul> <li>Member Attestation</li> <li>PACE Enrollment Letter (from PACE provider)</li> <li>PACE Member ID Card</li> </ul>	<b>Begins</b> the effective date of PACE disenrollment. <b>Ends</b> 2 months after effective date of PACE disenrollment to elect MA-Only or MA-PD plan.	First day of the month following receipt of election.	1 Election* *Enroll into MA-Only or MA-PD	Code: SEP Reason: PACE Switcher	
			<b>NOTE:</b> <i>May disenroll from plan at</i> <i>any time to enroll in PACE</i>				
Consumers disenrolling from a cost plan and the cost plan's optional supplemental Part D benefit			Not Applicable for Medic	are Advantage Plans			
Loss of Part B	Not Applicable for Medicare Advantage Plans						
First Time MA Member (Age-In)	Not Applicable for Medicare Advantage Plans						
Consumers who drop Medigap and are in Trial Period			Not Applicable for Medic	are Advantage Plans			
Eligible for Other Creditable Coverage	Consumers currently enrolled in MA-PD or standalone Part D plan are allowed to disenroll from their Part D Plan to obtain or maintain other types of creditable coverage, such as VA or TRICARE For Life	<ul> <li>Member Attestation</li> <li>Statement of Proof from Other Coverage</li> </ul>	Begins immediately Ends date elected for disenrollment	First day of the month following receipt of disenrollment request.	1 Election* *Enroll into MA-Only (if leaving an MA-PD) or Disenroll into Original Medicare	Code: SEP Reason: Elgbl for Other Creditable Cov	
Enroll in any PDP with the 5-Star SEP		Not an applica	ble election period to enroll in a U	JnitedHealthcare Medicare Advan	tage plan		
Enroll in a qualifying Medicare Advantage plan with the 5-Star SEP	Reside in a county within the 5-Star plan's service area.	<ul> <li>Enrollment into a qualifying 5-Star plan</li> </ul>	One election for an effective date within the plan contract year.	First day of the month following receipt of election.* *Overall Star ratings are assigned for the plan contract year (January through December). Therefore, possible effective dates are the first of the month from January 1 to December 1 during the year for which the plan has been assigned a 5-star overall rating.	1 Election from 12/8 through 11/30 of the following year in which the plan received the 5- star overall rating.* * <i>Enroll into MA-Only or</i> <i>MA-PD</i>	Code: SEP Reason: 5 Star	

Election Period Details – Medicare Advantage (MA/MA-PD) Plans								
Population	Qualification	Qualification Items <u>you can check</u> <i>Do not submit copies</i> <i>w/ application</i>	Time Frame	Effective Date	# Elections Allowed	Application Coding If SEP, please include reason		
Individual Enrollment into plan by CMS/State	Must have been enrolled into a plan by CMS/State (Passive, Auto, Facilitated, or Reassignment Enrollment Process)	Confirm individual was enrolled into a plan by CMS/State (Passive, Auto, Facilitated, or Reassignment Enrollment Process)	Begins start of coverage in receiving plan Ends last day of the 3rd month of the start of coverage in receiving plan Note: In the case where the notice is sent after the coverage in the receiving plan starts the SEP ends 3 months after the day of notice.	Effective date will be the 1st day of the month following receipt of election	1 Election SEP permits a one-time election within 3 months of the effective date of assignment or notification of the assignment, which is later	Code: SEP Reason: CMS/State Assignment		
Individuals Affected by a FEMA-Declared Weather Related Emergency or Major Disaster	Individual or individual's Auth Rep and/or POA resides or resided at the start of an incident period in an area for which FEMA has declared an emergency or a major disaster *Individual had a valid election period at the time of the incident period	<ul> <li>Review FEMA Website to confirm individual or individual's Auth Rep/POA resides or resided in the affected area at the start of the incident period</li> <li>Confirm individual had a valid election period at the time of the incident period and valid election period was not used.</li> </ul>	SEP is available from the start of the incident period and for four full calendar months thereafter	Effective date will be the 1st day of the month following receipt of election	1 Election	Code: SEP Reason: Weather Related Emergency		
SEP for Providing Individuals who Requested Materials in Accessible Formats Equal Time to Make Enrollment Decisions	UnitedHealthcare or CMS granted election only CMS will grant the election period when the Plan or UnitedHealthcare was unable to provide required notices or information in an accessible format and appropriate timeframe.	<ul> <li>UnitedHealthcare or CMS granted election only</li> </ul>	<b>Start and End</b> of the SEP are dependent upon situation	Effective date are dependent upon situation	1 Election	Code: SEP Reason: Materials		

		<b>Election Period D</b>	etails – Prescription	n Drug Plans (PDP	)	
Population	Qualification	Qualification Items <u>you</u> <u>can check</u> Do not submit copies w/ application	Time Frame	Effective Date	# Elections Allowed	Application Coding If SEP, please include reason
<b>Consumers Newly</b>	Entitled to Medicare or Medic	are Part D				
Newly Eligible (IEP)	Entitled to and has EITHER A or B for the first time* *For PDP elections, consumer only has to have Part A or Part B to be eligible.	<ul> <li>The consumer is not required to submit proof of entitlement. The plan is required to verify Medicare entitlement.</li> <li>Medicare Entitlement Letter</li> <li>Copy of Medicare ID Card or SSA Award Letter</li> </ul>	<ul> <li>7 month Election Period Begins 3 months before month of entitlement</li> <li>Includes the birthday month</li> <li>Ends last day of 3<sup>rd</sup> month after month of the earlier effective date of Part A/B entitlement (usually 65<sup>th</sup> birthday).</li> <li>NOTE:</li> <li>The 7-month period is usually centered on the earlier of the Part A date or Part B date</li> </ul>	<ul> <li>Enrollment request made prior to month of eligibility, effective date is first day of the month of eligibility.</li> <li>Enrollment request made during or after first month of eligibility, effective date is first day of the month following the month of election.</li> <li>Generally, a consumer with a birth date of the 1<sup>st</sup> of the month will have an effective date that may be the first day of the previous month. Be sure to check the Medicare card or entitlement letter for eligibility date(s).</li> </ul>	1 Election* <i>*Enroll into PDP</i>	Code: IEP
Age-In (Eligible Prior to Age 65)	<ul> <li>Turning 65 -AND-</li> <li>Was eligible for Medicare prior to age 65</li> </ul>	<ul> <li>The consumer is not required to submit proof of entitlement. The plan is required to verify Medicare entitlement.</li> <li>Copy of Medicare ID Card or SSA Award Letter*</li> </ul>	<u>7 month Election Period</u> Begins 3 months before month of entitlement <b>Includes</b> the birthday month <b>Ends</b> last day of 3 <sup>rd</sup> month after month of the earlier effective date of Part A/B entitlement (usually 65 <sup>th</sup> birthday).	<ul> <li>Enrollment request made prior to month of birthday, effective date is first day of the month of birthday.</li> <li>Enrollment request made during or after first month of birthday, effective date is first day of the month following the month of election.</li> <li>Generally, a consumer with a birth date of the 1<sup>st</sup> of the month will have an effective date that may be the first day of the previous month. Be sure to check the Medicare card or entitlement letter for eligibility date(s).</li> </ul>	1 Election* *Enroll into or change PDP plan	Code: IEP2

		<b>Election Period D</b>	etails – Prescriptio	n Drug Plans (PDP	)	
Population	Qualification	Qualification Items <u>vou</u> <u>can check</u> Do not submit copies w/ application	Time Frame	Effective Date	# Elections Allowed	<b>Application Coding</b> <i>If SEP, please include</i> <i>reason</i>
Enrolling into Part B After Delaying Enrollment			Not Applicable for Presc	ription Drug Plans		
Enrolled into Part B during the Part B General Enrollment Period (GEP)	Not entitled to premium-free Part A & enrolled in Part B during the GEP for Part B	<ul> <li>The consumer is not required to submit proof of entitlement. The plan is required to verify Medicare entitlement.</li> <li>Member Attestation</li> <li>Copy of Medicare ID Card or SSA Award Letter*</li> </ul>	Begins 04/01 Ends 06/30	July 1 (only)	1 Election* <i>*Enroll into PDP</i>	Code: SEP Reason: GEP Part B
<b>Annual Election P</b>						
Annual Election Period	All Medicare consumers	<ul> <li>Member Attestation</li> <li>Complete Enrollment Application Taken 10/15 or Later</li> </ul>	Begins 10/15 Ends 12/07	<ul> <li>December 31 disenrollment effective date -OR-</li> <li>January 1 enrollment effective date</li> </ul>	1 Election* *Enroll into PDP or disenroll from PDP <b>Note</b> : last election made, determined by the application date, will be the election that takes effect.	Code: AEP
Corresponds with	<b>Open Enrollment Period (OEI</b>	<b>v</b> )				
Leaving an MA Plan (MA only, MA-PD or SNP) to a standalone PDP during OEP	Individual currently enrolled in MA Only, MA-PD, or SNP plan and wants to change their coverage to a PDP plan	<ul> <li>Confirm individual has disenrolled from their current MA Only, MA- PD, or SNP plan and is enrolling into PDP with no break in coverage</li> </ul>	Corresponding with OEP Annual (January 1 – March 31) Corresponding with OEP NEW <b>Begins</b> the first month of Part A and B eligible dates <b>Ends</b> the last day of the 3rd month of their Part A and B eligibility start dates	Effective date will be the 1st day of the month following receipt of election	1 Election per year	Code: SEP/OEP
Dual and LIS	Medicaid and/or LIS Eligible	<ul> <li>Confirm SEP has not</li> </ul>	One Election per calendar	Effective date will be the	1 Election per quarter	Code: SEP
Eligible (maintaining)	Note: Individuals who are notified that they have been determined to be "at risk" or "potentially at risk" for misuse or abuse of a frequently abused drug will not be able be eligible for the SEP.	<ul> <li>Confirm individual is not flagged as "at risk" or "potentially at risk"</li> <li>Contact the PHD to confirm eligibility.</li> </ul>	quarter for the first 9 months of the year Q1 - Jan - March Q2 - April - June Q3 - July - September Not available for use Q4 (October - December)	1st day of the month following receipt of election		Reason: Dual/LIS maintaining

		<b>Election Period D</b>	etails – Prescriptio	n Drug Plans (PDP	')	
Population	Qualification	Qualification Items <u>you</u> <u>can check</u> Do not submit copies w/ application	Time Frame	Effective Date	# Elections Allowed	Application Coding If SEP, please include reason
Loss, Gain, or Change in Dual/LIS Status	<ul> <li>Became eligible for any type of dual or LIS assistance</li> <li>Losing/Lost eligibility of any type of dual or LIS assistance</li> <li>Have a change in the level of assistance received</li> </ul>	<ul> <li>Member Attestation</li> <li>Redetermination Letter</li> <li>SSA or Medicaid Award Letter (<i>if letter shows the</i> <i>actual levels</i>)</li> <li>Termination Notice</li> <li>State Notice <i>regarding</i> <i>loss of dual eligible</i> <i>status</i></li> </ul>	SEP allows an opportunity to make an election within 3 months of any gain, loss or change in Dual/LIS level or notification of such a change, whichever is later	Effective date will be the 1st day of the month following receipt of election	1 Election	Code: SEP Reason: Change in Dual/LIS Status
Institutionalized			1			
Institutionalized	Moves into, resides in, or moves out of a Skilled Nursing Facility (SNF), nursing facility (NF), intermediate care facility for the mentally disabled, psychiatric hospital, rehabilitation hospital, Long Term Care (LTC) hospital, or swing-bed hospital expecting a stay of at least 90 days.	<ul> <li>Member Attestation</li> <li>Facility Address &amp; Contact Info</li> </ul>	Moves in or Resides in: Begins first day institutionalized Ends 2 months after discharge Moves out: Begins first day discharged Ends 2 months later	First day of the month following receipt of election.	Continuous* <i>*Enroll into PDP</i>	Code: SEP-Institutional
Consumers Who						
Change in Residence	<ul> <li>Permanently moved inside plan's service area with new plan options available</li> <li>Permanently moved outside plan's service area</li> <li>Incarcerated individuals who have now been released</li> </ul>	<ul> <li>Member Attestation</li> <li>New Address on Enrollment Form</li> </ul>	Before MoveBegins month beforepermanent moveEnds 2 months after themoveAfter MoveBegins month consumernotified current plan of themove or the month themember was termed by theplan due to residing outsideof the service area ( <i>This</i> only applies if the membermoved. Election notavailable if member failedto respond to Out of Arealetters.)Ends 2 months afternotification of Plan term	First day of the month up to 3 months after receipt of election <b>but not</b> earlier than the day of move.	1 Election* <i>*Enroll into PDP</i>	Code: SEP Reason: Change in Residence NOTE: Please ensure new address is entered on the application

Population	Qualification	Qualification Items you	Time Frame	Effective Date	# Elections Allowed	Application Coding
- opunuton		<u>can check</u> Do not submit copies w/ application				If SEP, please include reason
Loss of Coverage			-			
Involuntary Loss of Creditable Coverage	<ul> <li>Involuntarily lost creditable coverage</li> <li>Coverage deemed no longer creditable</li> <li>NOTE: Does NOT include loss of coverage due to nonpayment of premium</li> </ul>	<ul> <li>Member Attestation</li> <li>Letter stating loss of creditable coverage</li> </ul>	<b>Begins</b> either month of notice or month the loss or reduction of coverage occurs, whichever is later <b>Ends</b> 2 months later	First day of the month following receipt of election or if consumer requests, up to 2 months from the end of the SEP.	1 Election* *Enroll into PDP	Code: SEP Reason: Invol. Loss of Creditable Cvg
Change in Employ	yer Group Health Plan					
Loss of Employer Group Coverage (Group Retiree, COBRA, & Commercial Coverage)	Voluntary/involuntary termination of group coverage	<ul> <li>Member Attestation</li> <li>Term Letter <i>from group</i> or <i>COBRA</i></li> <li>Copy of email <i>from</i> group attesting to disenrollment</li> </ul>	Begins month group allows for disenrollment or date COBRA ends Ends 2 months after group coverage ends	Can choose an effective date up to 3 months in advance after receipt of election <b>but not</b> earlier than the first of the month following month in which the request is made.	1 Election* <i>*Enroll into PDP</i>	Code: SEP Reason: Loss of EGHP Coverage
Gain Employer Group Coverage	Gain or enroll into employer group coverage	<ul> <li>Member Attestation</li> <li>Group Letter <i>describing</i> <i>coverage options</i></li> </ul>	Begins month plan is open for enrollment (or as group allows) Ends 2 months after plan coverage takes effect	Employer Groups can choose an effective date up to 3 months in advance after receipt of election <b>but not</b> earlier than the first of the month following month in which the request is made.	1 Election* *Enroll into PDP	Code: SEP Reason: Gain of EGHP Coverage
Termination/Non-	Renewal	·		·		
Non-Renewing	Plan no longer offered in area	<ul> <li>Member Attestation</li> <li>Copy of Non-Renewal Notice</li> </ul>	BeginsDec 8 of that yearEndsLast day of February of the following year	<ul> <li>Enrollment request in December will have a January 1 effective date</li> <li>Enrollment request in January will have a February 1 effective date</li> <li>Enrollment request in February will have a March 1 effective date</li> </ul>	1 Election* <i>*Enroll into PDP</i>	Code: SEP Reason: Contract Non-Renewal
Non-Renewing Cost Plan	Cost Plan no longer offered in area	<ul> <li>Member Attestation</li> <li>Copy of Non-Renewal Notice</li> </ul>	Begins EndsDec 8 of that year Last day of February of the following year	<ul> <li>Enrollment request in December will have a January 1 effective date</li> <li>Enrollment request in January will have a February 1 effective date</li> <li>Enrollment request in February will have a March 1 effective date</li> </ul>	1 Election* *Enroll into PDP	Code: SEP Reason: Cost

			etails – Prescriptio	<u> </u>	·	
Population	Qualification	Qualification Items <u>vou</u> <u>can check</u> Do not submit copies w/ application	Time Frame	Effective Date	# Elections Allowed	Application Coding If SEP, please include reason
Termination of Plan Contract	Contract terminated with/without mutual consent of Medicare	<ul> <li>Member Attestation</li> <li>Copy of Termination Notice</li> </ul>	With mutual consentBegins 2 months beforeproposed termination dateEnds 1 month aftereffective date of terminationWithout mutual consentBegins 1 month beforetermination is effectiveEnds 2 months aftereffective date of termination	With Mutual ConsentFirst day of the month afternotice received or up to 2months after the effectivedate of termination but notearlier than receipt ofelection.Without Mutual ConsentFirst day of the month afternotice received up to 3months after month oftermination but not earlierthan receipt of election.	1 Election* <i>*Enroll into PDP</i>	Code: SEP Reason: Contract Termination
Other					-	-
Retro Medicare Determination	Medicare entitlement verification is made retroactively	<ul> <li>Member Attestation</li> <li>Medicare Entitlement Letter</li> </ul>	<b>Begins</b> month notice of entitlement is received <b>Ends</b> 3 months after month notice is received	First of the month following receipt of the election	1 Election* <i>*Enroll into PDP</i>	Code: IEP
Retro ESRD Determination			Not Applicable for Presc	ription Drug Plans		I
SPAP Members	Individuals who belong to a qualified SPAP	<ul> <li>Member Attestation</li> <li>State Facilitation Letter</li> </ul>	One election per calendar year for SPAP members	First day of the month following receipt of election.	1 Election* *Enroll into PDP *One election is allowed each subsequent calendar year for consumers who remain SPAP members.	Code: SEP Reason: SPAP Enrollee
SPAP Loss of Eligibility	Members of qualified SPAPs who lose SPAP eligibility	<ul> <li>Member Attestation</li> <li>Letter attesting to loss of SPAP eligibility</li> </ul>	Begins month the loss of eligibility notification is received Ends 2nd month after month notice is received	First day of the month following receipt of election.	1 Election* *Enroll into PDP (Disenrollment from Part D not allowed)	Code: SEP Reason: SPAP Enrollee
Chronic Condition	Not Applicable for Prescription Drug Plans					
Special Needs Status Change for Members of SNP	Disenrolled from SNP due to loss of special needs status	<ul> <li>Member Attestation</li> <li>Letter attesting to loss of special needs status</li> </ul>	Begins month of effective date of disenrollment Ends 3 month after the date of involuntary disenrollment.	First day of the month following receipt of election.	1 Election* *Enroll into PDP	Code: SEP Reason: Loss of SNP Status

Election Period Details – Prescription Drug Plans (PDP)						
Population	Qualification	Qualification Items <u>you</u> <u>can check</u> Do not submit copies w/ application	Time Frame	Effective Date	# Elections Allowed	Application Coding If SEP, please include reason
Chronic SNP Non-Eligibility	Consumer enrolled in a chronic SNP who is not verified for enrollment and is disenrolled two months after the effective date	<ul> <li>Member Attestation</li> <li>Letter attesting to non- eligibility for chronic SNP</li> </ul>	<b>Begins</b> upon notification of non-eligibility <b>Ends</b> 2 months after month notice is received	First day of the month following receipt of election	1 Election* *Enroll into PDP. Consumer cannot drop Part D.	Code: SEP Reason: Loss of SNP Status
PACE	Consumer enrolling or disenrolling from PACE	<ul> <li>Member Attestation</li> <li>PACE Enrollment Letter</li> <li>PACE Member ID Card</li> </ul>	<ul> <li>Begins the effective date of PACE disenrollment.</li> <li>Ends 2 months after effective date of PACE disenrollment to elect PDP plan.</li> <li>NOTE:</li> <li>May disenroll from plan at any time to enroll in PACE</li> </ul>	First day of the month following receipt of election.	1 Election* *Enroll into PDP	Code: SEP Reason: PACE Switcher
Consumers disenrolling from a cost plan and the cost plan's optional supplemental Part D benefit	Disenrolling from a cost plan and the cost plan's optional supplemental Part D benefit into a Part D plan.	<ul> <li>Member Attestation</li> <li>Letter attesting to disenrollment from a Cost plan</li> </ul>	<b>Begins</b> the month of disenrollment <b>Ends</b> 2 months after disenrollment date	First day of the month following receipt of election.	1 Election* *Enroll into PDP	Code: SEP Reason: Leaving Optional Part D Cost
Loss of Part B	Consumers involuntarily disenrolled from an MA-PD plan due to loss of Part B but continue to be entitled to Part A.	<ul> <li>Member Attestation</li> <li>Letter attesting to loss of Part B</li> </ul>	<b>Begins</b> upon notification of loss of Part B <b>Ends</b> 2 months after month notice is received	First day of the month following receipt of election.	1 Election* *Enroll into PDP	Code: SEP Reason: Lost MA-PD and Part B
First Time MA Member (Age-In)	Enrolled in Medicare Advantage upon eligibility (age 65)	<ul> <li>* The consumer is not required to submit proof of entitlement. The plan is required to verify Medicare entitlement. This SEP only applies to consumers who enroll in an MA plan using their IEP at the time of their 65<sup>th</sup> birthday.</li> <li>Member Attestation</li> <li>Medicare Entitlement Letter*</li> <li>Copy of Medicare ID Card or SSA Award Letter</li> </ul>	<b>Begins</b> month enrolled in MA for first time <b>Ends</b> 12 months after effective date	First day of the month following receipt of disenrollment request.	1 Election* *Enroll into PDP if coming from MA-PD, or Disenroll into Original Medicare	Code: SEP Reason: SEP 65

<b>Election Period Details – Prescription Drug Plans (PDP)</b>						
Population	Qualification	Qualification Items <u>you</u> <u>can check</u> Do not submit copies w/ application	Time Frame	Effective Date	# Elections Allowed	Application Coding If SEP, please include reason
Consumers who drop Medigap and are in Trial Period	Consumers who dropped Medigap policy to enroll into an MA-PD plan for the first time and who are still in a "Trial Period"	<ul> <li>Member Attestation</li> <li>Letter from previous Medigap policy <i>attesting</i> <i>to drop</i></li> </ul>	Begins the month enrolled into the MA-PD plan for the first time and extends for 12 months Ends two months after the MA-PD disenrollment takes effect	First of the month following receipt of election	1 Election* * PDP Only	Code: SEP Reason: Indiv drop Medigap – Trial Period
Eligible for Other Creditable Coverage	Consumers currently enrolled in MA-PD or standalone Part D plan are allowed to disenroll from their Part D Plan to obtain or maintain other types of creditable coverage, such as VA or TRICARE For Life	<ul> <li>Member Attestation</li> <li>Statement of Proof <i>from</i> Other Coverage</li> </ul>	Begins immediately Ends date elected for disenrollment	First day of the month following receipt of disenrollment request.	Consumers have 1 election to disenroll into Original Medicare	N/A – Disenrollment election only
Enroll in any PDP with the 5- Star SEP	Consumers who use the 5- Star SEP to enroll in an MA- Only 5-Star PFFS plan or 5- Star cost plan have a SEP to enroll in a PDP or in the cost plan's optional supplemental Part D benefit.	Member Attestation	Begins the month the consumer uses the 5-Star SEP Ends two months later	First of the month following receipt of election	1 Election* *Enroll into PDP <b>NOTE</b> : The PDP selected using this coordinating SEP does not have to be 5-Star rated. However, individuals may not use this coordinating SEP to disenroll from the plan in which they enrolled using the 5-star SEP.	Code: SEP Reason: Corresponding PDP 5 Star <i>NOTE: Currently can</i> only be used on paper applications
Enroll in a qualifying Medicare Advantage plan with the 5-Star SEP	Not applicable for Prescription Drug Plans					
Individual Enrollment into plan by CMS/State	Must have been enrolled into a plan by CMS/State (Passive, Auto, Facilitated, or Reassignment Enrollment Process)	<ul> <li>Confirm individual was enrolled into a plan by CMS/State (Passive, Auto, Facilitated, or Reassignment Enrollment Process)</li> </ul>	Begins start of coverage in receiving plan Ends last day of the 3rd month of the start of coverage in receiving plan Note: In the case where the notice is sent after the coverage in the receiving plan starts the SEP ends 3 months after the day of notice.	Effective date will be the 1st day of the month following receipt of election	1 Election SEP permits a one-time election within 3 months of the effective date of assignment or notification of the assignment, whichever is later	Code: SEP Reason: CMS/State Assignment

Election Period Details – Prescription Drug Plans (PDP)						
Population	Qualification	Qualification Items <u>you</u> <u>can check</u> Do not submit copies w/ application	Time Frame	Effective Date	# Elections Allowed	Application Coding If SEP, please include reason
Individuals Affected by a FEMA-Declared Weather Related Emergency or Major Disaster	*Individual or Individual's Auth Rep and/or POA resides or resided at the start of an incident period in an area FEMA has declared an emergency or a major disaster *Individual had a valid election period at the time of the incident period	<ul> <li>Review FEMA Website to confirm individual or individual's Auth Rep/POA resides or resided in the affected area at the start of the incident period</li> <li>Confirm individual had a valid election period at the time of the incident period and valid election period was not used</li> </ul>	SEP is available from the start of the incident period and for four full calendar months thereafter	Effective date will be the 1st day of the month following receipt of election	1 Election	Code: SEP Reason: Weather Related Emergency
SEP for Providing Individuals who Requested Materials in Accessible Formats Equal Time to Make Enrollment Decisions	UnitedHealthcare or CMS granted election only** CMS will grant the election period when the Plan or UnitedHealthcare was unable to provide required notices or information in an accessible format and appropriate timeframe.	<ul> <li>UnitedHealthcare or CMS granted election only</li> </ul>	<b>Start and End</b> of the SEP are dependent upon situation	Effective date is dependent upon situation	1 Election	Code: SEP Reason: Materials

#### **Acronyms Used in This Booklet**

Acronym	What it Stands For	Acronym	What it Stands For		
AEP	Annual Election Period MA-PD		Medicare Advantage-Prescription Drug Plan		
CMS	Centers for Medicare & Medicaid Services	MSP	Medicare Savings Programs (such as QMBs, SLMBs, & QIs)		
EGHP	Employer Group Health Plan	MA OEP	Medicare Advantage Open Enrollment Period		
ESRD	End-Stage Renal Disease	OEPI	Open Enrollment Period Institutional		
FEMA	Federal Emergency Management Agency	PACE	Program of All-Inclusive Care for the Elderly		
GEP	General Enrollment Period	PDP	Prescription Drug Plan		
НМО	Health Maintenance Organization	PFFS	Private Fee-For-Service		
ICEP	Initial Coverage Election Period (Consumer is first eligible to enroll in an MA plan)	POS	Point of Service Plan		
IEP2	Initial Election Period 2 (Consumer is first eligible to enroll prior to the age of 65)	PPO	Preferred Provider Organization		
IEP-Part D	Initial Enrollment Period (Consumer is first eligible to enroll in a Part D plan)	SEP	Special Election Period		
LIS	Low Income Subsidy	SNP	Special Needs Plan		
MA	Medicare Advantage	SPAP	State Pharmaceutical Assistance Program		
MA-Only	Medicare Advantage Plan without Prescription Drug coverage				

For more information on Medicare election periods, including those that do not pertain to UnitedHealthcare plans or products, please see <u>www.cms.gov</u>.

#### QUESTIONS? Call your Agent Manager / Sales Leadership